

Quality Policy and Quality Objectives

Vision

The technological standard we set for ourselves, along with the development of customer-specific solutions to increase customer satisfaction by avoiding functional and design compromises, is the primary objective of Bender GmbH Maschinenbau und Streckmetallfabrik.

Corporate Principles

- Proactive contact and communication with our customers
- Flexibility and short response times to customer inquiries
- Continuous training of employees to increase customer and employee satisfaction
- Social responsibility in employee management and motivation
- Responsible action in the areas of occupational safety and the environment
- Continuous improvement of all processes, particularly in small steps, enables the steady development of our employees and products
- Management is committed to meeting customer requirements and to the continual improvement of the effectiveness of the quality management system

Quality Policy

We strive to become the leading manufacturer of expanded metal products, particularly in the aerospace and high-tech industries. We use the quality management system to achieve this goal and focus especially on meeting or exceeding our customers' requirements through teamwork and a philosophy of continuous improvement.

AeroMesh Quality Goals

From our consistent quality policy, we derive our quality objectives and define key performance indicators to determine the degree to which these objectives are achieved. We refer to these as the **Aeromesh Performance Metrics** and evaluate them annually.

Environmental Policy

At BENDER GmbH Maschinenbau und Streckmetallfabrik, we are aware of our responsibility toward both nature and people. Climate change is a relevant issue for us. Compliance with legal environmental protection obligations is the established goal within the framework of our environmental policy.

To achieve this, we have implemented an environmental management system according to ISO 14001. We ensure that the requirements of this standard are applied in our operations and that the processes within this management system are continuously improved.

Corporate Policy

Bender GmbH Maschinenbau und Streckmetallfabrik manufactures and distributes expanded metal for a wide range of industrial sectors. As a responsible company, we are always committed to acquiring new customers and securing follow-up orders through our service.

We have made it our mission to develop, manufacture, and deliver according to the highest quality and environmental standards. The basis for this is compliance with the requirements of DIN EN 9100 and DIN EN ISO 14001.

The established quality and environmental objectives, as well as the resulting action programs, are measured through a continuous target-actual comparison. Our management system enables us to identify and analyze all quality- and environment-relevant processes, thereby recognizing potential areas for improvement.

We aim to achieve this through:

- Open communication and transparency in internal and external affairs
- Involving and communicating with all parties interested in the company
- Managing risks and opportunities
- Compliance with official and legal requirements for the company
- Achieving customer satisfaction by meeting customer requirements
- Observing and communicating ethical principles
- Conscious use of resources, including:
 - Employees
 - Company knowledge
 - Materials
 - Capital
 - Environment
 - Energy
- Continuous development of our company
- Considering climate change by optimizing energy efficiency, using renewable energy, and reducing or avoiding greenhouse gas emissions – CO₂ footprint

As a company, we aim to establish and maintain mutually beneficial customer-supplier relationships.

Bender GmbH Maschinenbau und Streckmetallfabrik is a fair and reliable partner with the expertise of a manufacturer. All activities are focused on securing the long-term existence and independence of the company for the benefit of customers, suppliers, and employees. Honesty and reliability form the foundation of our actions.

Ethical Principles

Bender GmbH Maschinenbau und Streckmetallfabrik is committed to adhering to the following ethical principles:

- No direct or indirect discrimination
- Compliance with statutory working hour regulations
- Compliance with laws and regulations for safe workplaces
- Compliance with legal and industry-standard minimum wage requirements
- No circumvention of the law through undeclared work
- No direct or indirect child labour or forced labour
- No collective punishment, either physical or psychological

In addition, the values established in the Basic Law of the Federal Republic of Germany are upheld and practiced.

Sait Kodaman, 12.02.2025
(Management Representative)